

Terms and Conditions

Once read, please print, sign and send with booking form

The signing of the Booking Form by the party leader confirms the acceptance of the terms and conditions set out below and shall be binding on the persons booking and intending to occupy the premises. Each booking will be confirmed as soon as reasonably possible after receipt of the signed booking form and the appropriate deposit.

No parties of guests who are all under the age of 21 will be accepted. No pets accepted. For the comfort of guests our home is **non-smoking**, however smoking is permitted on the patio area. Please use ashtrays provided.

General

The chalet is available for occupation from 4.00 pm, local time.

Departure time - 10.00 am unless otherwise agreed with the management company.

Any tampering with Smoke Alarms in the chalet will result in a deduction of £50.00 from your security bond.

All bed linen and towels are provided for your needs. Please bring your own beach towels for use in the Local Swimming Pools/Spas.

Payment Details

A non-refundable deposit of £100 sterling per week or part week is due within 7 days of your initial reservation, to be sent with the completed Booking Form and a signed copy of these terms and conditions. On receipt of your deposit we will bank your cheque and wait for clearance, following which we will send out a receipt and confirmation of your booking.

Payment of the balance is due in full 8 weeks prior to your arrival date. A refundable £150.00 security deposit is also payable at this time. On receipt, banking and clearance of your parties' final payment, we will send out your final receipt. The security deposit will be refunded by bank cheque made payable to the lead name on the booking form and will be in UK£

We reserve the right to treat the booking as cancelled if we do not receive the balance by the due date.

Price Guarantee

The price for renting the premises as stated on the booking form at the time of booking is fully guaranteed and no surcharges will be added to the costs shown on the booking form.

Security/Breakages Bond

We require a refundable security/breakage deposit to be paid at the time of your final payment. This deposit of £150.00 will be repaid to you by cheque, within 30 days of your departure, providing the local management have reported no damage or breakages and the back up door key is in its lock box. Our management company check the inventory prior to your arrival and after your departure and will advise of any faults. These may include additional cleaning costs for spills, stains etc. Notwithstanding the amount of the security deposit, you are liable for all damage caused to the chalet. Thus we reserve the right to

pursue you for further monies to cover malicious or avoidable damage over and above the amount of the security deposit.

The back up key for the villa front door must be left in its security box at all times. The loss of the door key will result in a charge of £100.00 from your security bond.

The client is held responsible for any damage or breakages that may be caused to the property its contents and also for any items in the inventory during your stay. All damage and faults caused or found at the home must be reported to our management company at the earliest opportunity. We know accidents can happen and small breakages for example the odd glass or plate will not be charged to your deposit, but please let us know as soon as possible so that it can be replaced.

We retain the right to retain the security deposit (either in part or full) to cover breakages, damage or non-return of keys. Receipts for repairs / replacements will be provided in the unlikely event that such retention of the security deposit is required.

We reserve the right to pursue a quest for recompense for any and all damages caused which may exceed the value of the security deposit within 14 days of being served notice of this.

Safety and Security

Due to Fire Regulations under no circumstances may more than the maximum number of persons identified on the Booking Form occupy the property.

Children must be supervised at **ALL TIMES** whilst in the pool area. **Glass is NOT permitted** in the pool area.

The owners, or our management company reserve the right to enter the premises at any time for whatever reason, but we will try to give notice whenever possible.

Pets

Animals/pets are strictly not permitted. If a pet has been in the property, there will be an automatic security deposit charge, to cover the cost of professionally cleaning all carpets and upholstery and to call in a pest control company. This may amount to several hundred pounds.

Security

All doors and windows must be closed whenever you are not in the property. Guests are responsible for closing all doors and windows.

Documentation

All passports, visas and health certificate requirements are the clients' responsibility. The owners and their agents accept no responsibility for any delay or expense incurred through any irregularity in such documents.

Liability

The owners and their agents do not accept liability whatsoever for death, personal injury, accidents, loss or damage to persons or personal effects however caused as a result of use of the pool and chalet, It is your responsibility to ensure that children are always supervised

properly in and around the pool and inside the chalet.

Force Majeure

The owners or their agents cannot accept responsibility, be responsible or be liable in respect of damage or changes caused by Force Majeure, e.g. strikes, floods, closure of airports, weather conditions or other events beyond our control.

Complaints or Dissatisfaction

In the unlikely event of a complaint during your stay please contact the Management Company immediately. If the matter cannot be resolved you should contact the owner, in writing, within 14 days of the end of the rental period. If the problem has not been reported, as requested to the Management Company the owner cannot accept any responsibility.

Unavoidable Changes

The owners and their agents reserve the right in any circumstances to cancel the booking and in this event we will return all sums (but without interest or compensation). In the event of a major change to the booking being necessary, we will inform the client as soon as reasonably possible, and if the client does not wish to accept the booking on this basis we will cancel the booking and return all sums (but without interest or compensation).

Cancellation

In the event of your needing to cancel the following fees will apply:

8 or more weeks prior to departure 100% of the deposit paid, less than 8 weeks 100% of total charge.

Please ensure you have adequate Travel Insurance to cover your losses if cancellation is due to an insured event beyond your control resulting in a financial loss.

We want our home to remain as clean and tidy for each and every visitor, so please respect our home and treat it with the care it deserves.

I Accept the terms and conditions of booking as outlined above

Signed

Print name

Date.....